



**CCM Technology**

# MyCheck

SELF BAG DROP - STATISTICS PORTAL

**CCM Technology**

is a division of the **CCM Group**

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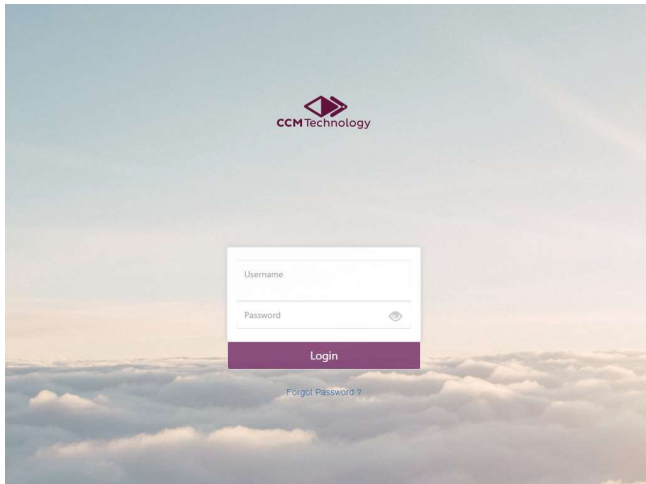


# MyCheck™ SELF BAG DROP

MyCheck Hybrid Self Service Platform is equipped with a comprehensive, cloud based Multi Airport and Multi Airline management and reporting web portal.

The portal stores and logs statistics and information related to the usage of any MyCheck unit, every passenger transaction as well as recording Passenger issues such as (i.e. improper bag positioning) and special baggage handling process (i.e. TUB's requirement)

Performance dashboards are available to display any SBD



## Features and benefits

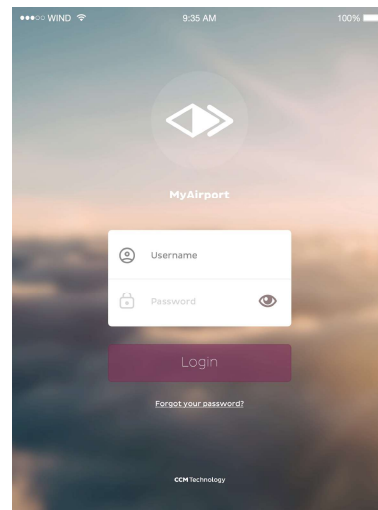
- Cloud Service or Dedicated Airport based solution
- Multi Airport and Multi Airline configuration, available to multiple users in many countries for global baggage tracking
- User defined access level
- Detailed log of each passenger transaction
- Recording and storage of inducted bags photos (to prevent fraud)
- Detailed airline reporting and Statistics
- Monitoring and Management of individual Self Baggage Drop
- MyCheck mobile application for Agent Assistance Alerts
- MyCheck mobile application for Support and Maintenance Alerts
- Available on Android and IOS devices

operational status as well as Key Performance Indicators.

The simple to use Quick View Transaction page can easily and simply provide an overview of a Passengers baggage drop experience as well as to provide the Airport or Airline with key information including Photos at the start of the process and on dispatch to the BHS.

Pictures of any processed bag, e are captured to certify the conditions and "type" of the bag at the originating Airport.

Floorwalker agents and maintenance personnel can receive SBD notifications on their mobile devices and can get ownership of them in order to resolve them.



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